

■ **Grievance officer: Ola Financial Services**

Name: Mrs. Aparna VS

Designation: Senior Manager-Operations, Ola Financial Services

Email Address: [grievance.officer@zipcash.in](mailto:grievance.officer@zipcash.in)

Address: No. 414, Regent Insignia, 3rd Floor, 4th Block, 17th Main, 100 Feet Road, Koramangala, Bangalore - 560034, Karnataka, India

Working hours - 10 AM to 6 PM from Monday to Friday excluding public holidays

■ **Grievance officer: IDFC First Bank**

Name: Ms. T Arora

Designation: PNO

Address: IDFC FIRST Bank Ltd. Building No.2, Raheja Mindspace, MIDC Industrial Area, Shiravane, Juinagar, Nerul, Navi Mumbai 400706, Maharashtra, India

Customer Care Number: 1860 10 888 / 1800 209 9771

Email Id: [Banker@idfcfirstbank.com](mailto:Banker@idfcfirstbank.com) / [head.customerservice@idfcfirstbank.com](mailto:head.customerservice@idfcfirstbank.com)